

# SATISFACTION SURVEY SUMMARY

## Extendicare Health Services, Inc.

### Westpark Rehabilitation Center

**SKILLED NURSING  
FAMILY/RESIDENT:**

Survey date	Surveys distributed	Surveys returned	Response rate
April 2009	96	33	34%

**Reports published      June 19, 2009**

Prepared by:



This CONFIDENTIAL report is entitled to protection of peer review privilege and similar privileges provided by law.  
Do not copy or distribute without written permission.

Percentage of responses **EXCELLENT**, **GOOD**, **FAIR** or **POOR** on each item on the survey. Items are ranked from the highest percent **EXCELLENT** to the lowest percent **EXCELLENT**. (May not total 100% due to rounding)

**FAMILY/RESIDENT** April 2009

