SATISFACTION SURVEY SUMMARY

Extendicare Health Services, Inc.

Monroe Manor Nursing & Rehab Center

SKILLED NURSING FAMILY/RESIDENT:	Survey date	Surveys distributed	Surveys returned	Response rate
	April , 2010	63	29	46%

Reports published: June 10 ,2010

Prepared by:

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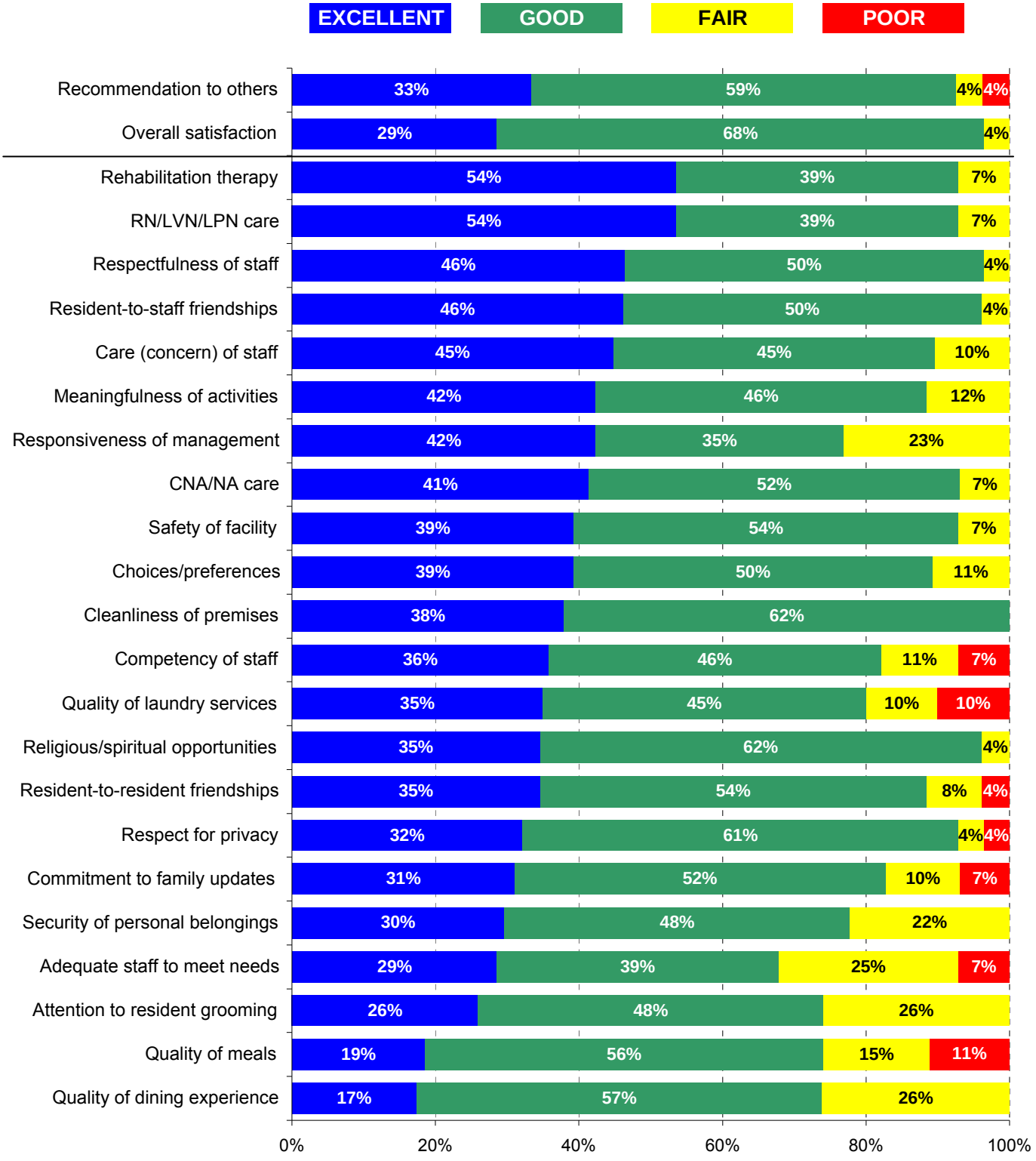
Results by item | **"Excellent", "Good", "Fair" and "Poor" ranked by percent "Excellent"**

Entendicare Health Service, Inc. - Monroe Manor Nursing & Rehab Center Surveys returned: 29

Percentage of responses **EXCELLENT, GOOD, FAIR** or **POOR** on each item on the survey. Items are ranked from the highest percent **EXCELLENT** to the lowest percent **EXCELLENT.** *(May not total 100% due to rounding)*

FAMILY/RESIDENT Apr, 2010



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